R-TECH ⚡

R -Tech Support, LLC
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EIN: 46-3738459

CAPABILITY STATEMENT   Make Our Techs, Your Techs.

Overview | R-Tech Support, LLC

R-Tech Support is a distinguished provider of comprehensive IT Services and Support tailored for small to mid-size businesses across the United States. Our core competencies lie in the realm of Technical Network Infrastructure and CCTV Surveillance Solutions. As a proud Minority Owned Small Business, we bring a commitment to excellence and innovation to the forefront of our operations.

Our dedicated U.S.-based Help Desk comprises skilled technicians who stand ready to deliver superior customer service and support to Federal, State, and local organizations. We understand the unique challenges faced by government entities, and our specialized expertise positions us as an ideal partner for procuring government contracts.

At R-Tech Support, we not only offer cutting-edge solutions but also prioritize reliability, security, and efficiency. Our track record of successful engagements underscores our ability to meet and exceed the stringent requirements of government projects. We stand ready to contribute our technical prowess and unwavering commitment to your organization's success.

Core Competencies

At R-Tech Support, our core competencies showcase the breadth and depth of our capabilities, setting us apart as a leading provider of comprehensive IT solutions. We excel in key areas that are crucial to the success of businesses, particularly in the realm of:

Security Camera Installations:

With precision and expertise, we specialize in the seamless deployment of state-of-the-art security camera systems. Our solutions prioritize security, offering businesses peace of mind through robust surveillance infrastructure.

Network Setup:

R-Tech Support is at the forefront of designing and implementing efficient and secure network setups. Our tailored solutions ensure reliable connectivity, enabling businesses to operate seamlessly in the digital landscape.

Cabling Expertise:

Our proficiency in cabling solutions is unmatched. We understand the critical role that structured cabling plays in a network's performance, and we deliver precision and reliability in every installation.

Repairs and Maintenance:

Count on us for swift and effective repairs. Our skilled technicians are equipped to troubleshoot and resolve issues promptly, minimizing downtime and ensuring your systems operate at peak efficiency.

IT Consulting:

R-Tech Support offers strategic IT consulting services, providing valuable insights to optimize your business operations. Our consultants guide you through technology decisions that align with your goals and enhance overall efficiency.

Technical Infrastructure:

Designing, implementing, and maintaining robust technical infrastructures is our forte. We create scalable and secure solutions that ensure seamless connectivity and performance for your business.

As a Minority-Owned Small Business, our commitment to excellence, coupled with our U.S.-based Help Desk of skilled technicians, uniquely positions us to deliver superior customer service and support to Federal, State, and local organizations. At R-Tech Support, we don't just provide services; we deliver tailored solutions that empower businesses to thrive in today's dynamic landscape.

Differentiators

Our distinct differentiators set us apart in the competitive landscape of IT services. These unique qualities not only define our brand but also underscore the value we bring to our clients:

Comprehensive Expertise:

We stand out for our holistic approach to IT solutions. From security camera installations to network setup, cabling, repairs, and strategic IT consulting, our comprehensive expertise covers the entire spectrum of business technology needs.

Unmatched Precision in Installations:

Our commitment to excellence is evident in our meticulous approach to security camera installations, ensuring optimal coverage and performance. Clients can rely on us for precision in every detail.

Proactive Maintenance and Repairs:

What distinguishes us is our proactive stance on maintenance and repairs. Our skilled technicians not only address issues promptly but also work to prevent potential challenges, minimizing downtime and maximizing system reliability.

Tailored Solutions for Business Success:

We understand that one size does not fit all. Our ability to tailor solutions to the unique requirements of each client sets us apart. Whether it's a small business or a mid-sized enterprise, we craft solutions that align with specific business goals.

Minority-Owned Small Business Status:

As a certified Minority-Owned Small Business, we bring diversity and a unique perspective to the table. This status not only reflects our commitment to inclusivity but also enhances our eligibility for government contracts.

U.S.-Based Help Desk for Superior Support:

Our U.S.-based Help Desk, staffed with skilled technicians, ensures that our clients receive prompt and effective support. This commitment to superior customer service distinguishes us in the industry.

At R-Tech Support, we take pride in these differentiators, which collectively contribute to our reputation as a trusted partner for IT solutions. We don't just meet expectations; we exceed them, providing innovative and tailored services that drive our clients' success.

Past Performance

Small Business Status Certifications and Accreditations

We take pride in our dual distinction as a **Minority Owned Small Business** and a certified IT solutions provider. As a Minority Owned Small Business, we bring diversity, innovation, and a unique perspective to the forefront of our operations. This status reflects our commitment to inclusivity and positions us as a valuable partner for businesses seeking a blend of cultural diversity and technical expertise.

In addition to our Small Business Status, we hold prominent IT certifications, including **A+, Network+, and Cyber Security**. These certifications underscore our commitment to maintaining industry-leading standards in IT service delivery. Our team's proficiency in these certifications ensures that our clients benefit from the latest advancements in technology and cybersecurity.

Furthermore, R-Tech Support holds a **low-voltage license**, signifying our expertise in handling the **intricacies of cabling and technical infrastructure**. This license, combined with our small business agility, allows us to deliver tailored solutions with precision and efficiency.

Our dual identity as a Minority-Owned Small Business and a certified IT solutions provider positions us as a reliable and innovative partner for businesses and government agencies alike. Whether you seek diversity, expertise, or a combination of both, R-Tech Support is poised to deliver exceptional IT services with a commitment to excellence.

NAICS and D-U-N-S Numbers:

Computer Services

541430 – Graphic Design Services

541512 – Computer Systems Design Services

541513 – Computer Facilities Management Services

611420 – Other Computer-Related Services

541519 – Computer Training

5415 – Computer Systems Design

5416 – Management, and Technical Consulting

5417 – Scientific Research and Development Services

Additional Services

81118 – Automotive Mechanical Repair

711310 – Promoters of Performing Arts, Sports, and Similar Events with Facilities

238210 – Electrical Contractors and Other Wiring Installation Contractors

611511 – Cosmetology and Barber Schools

624410 – Child Day Care Services

Standard Industrial Classification (SIC)

3572 – Computer Storage Devices

7373 – Computer Integrated Systems Design

7374 – Computer Processing and Data Preparation and Processing Services

5734 – Computer and Computer Software Stores

7372 – Prepackaged Software

7378 – Computer Maintenance and Repair

7379 – Computer Related Services, Not Elsewhere Classified

5045 – Computers and Computer Peripheral Equipment and Software

7376 – Computer Facilities Management Services

7377 – Computer Rental and Leasing